



INFO SHEET N°22

⚠ Prices change regularly — always check current offers on the operator's website, on [comparis.ch](https://www.comparis.ch) or [alao.ch](https://www.alao.ch) before signing.

Yallo & Swype

Complete guide — two Sunrise brands

Same Sunrise 5G network, two different approaches — for all user profiles.

Yallo and Swype are two Sunrise brands that use exactly the same 5G/4G network infrastructure. They do not compete with each other — they target different profiles: Yallo is a full low-cost operator with internet and TV, Swype is an ultra-simple 100% digital solution managed from a mobile app.

Yallo & Swype — two brands, one network

Yallo

-  Full low-cost operator
-  Mobile, fixed internet and TV
-  Traditional + prepaid subscriptions
-  Frequent "lifetime discount" promotions
-  Managed online at yallo.ch
-  Support by chat and email
-  No contract on mobile

Swype

-  100% digital via mobile app
-  Mobile only (no fixed internet)
-  Standardised prepaid subscriptions
-  No paperwork, no activation fees
-  Managed exclusively on the Swype app
-  Ideal for independent users
-  No contract

 **The essential common point:** Yallo and Swype use the **Sunrise 5G/4G network** — repeatedly voted best network in urban areas. Same call quality, same data speed, same coverage.

Yallo offers — indicative examples

Basic

dès 9.90 CHF/mois

Appels & SMS illimités · Data selon offre · No contract

Standard

dès 19.90 CHF/mois

Unlimited calls & SMS · Unlimited data · European roaming

Internet + TV

dès 39.90 CHF/mois

High-speed internet · TV included · Mobile combo possible

 **Yallo's speciality:** **Lifetime promotional discounts** when subscribing. If you subscribe during a promotion, the reduced rate is locked in permanently. Always check current promotions on **yallo.ch** or **comparis.ch**.

🟡 Swype offers — indicative examples

Swype S	Swype M	Swype L
dès 9.90 CHF/mois	dès 19.90 CHF/mois	dès 29.90 CHF/mois
Appels & SMS illimités · Data limitée · No contract	Appels & SMS illimités · Data étendue · No contract	Unlimited calls & SMS · Unlimited data · European roaming

💡 **Swype's speciality:** Everything is managed from the **Swype mobile app** — activation, plan changes, billing. No paperwork, no activation fees. Ideal for those who want absolute simplicity.

📊 Yallo vs Swype vs Sunrise — comparison

Criterion	🟡 Yallo	🟡 Swype	🔴 Sunrise
Network used	Sunrise 5G	Sunrise 5G	Sunrise 5G
Mobile price from	9.90 CHF	9.90 CHF	29 CHF
Fixed internet	✓ Available	✗ No	✓ Available
TV	✓ Available	✗ No	✓ Available
Physical shops	Few	None	Major cities
Phone support	Chat / Email	App only	Yes
No contract	✓ Yes	✓ Yes	✓ Some
Lifetime promo	✓ Frequent	✗ No	✗ No
Activation fees	Often free	✓ None	Yes



Who should choose what?

Choose according to your profile

● Choose Yallo if...

- You want the best price with lifetime promotions
- Vous avez besoin d'Fixed internet ET mobile
- You also want TV
- You are comfortable with online management

● Choose Swype if...

- You want absolute simplicity
- You only need mobile
- You manage everything from your phone
- You want no contract or paperwork



Contacting Yallo & Swype

● Yallo — Support

Chat at
yallo.ch

Email & form
Mon–Fri · No phone

🌐 Official websites

yallo.ch

swype.ch

Full online management

● Swype — Support

Swype app only

Everything from the app
No phone support

⚠ Important

None boutique physique
for Yallo or Swype
Everything managed online

SeniorPhone tips

- Neither Yallo nor Swype have a physical shop — they **digitally** or have a family suit people who are **independent** member to help
- **Yallo** is ideal if you want Mobile + Internet + TV at a low price — check lifetime promotions on yallo.ch
- **Swype** is ideal if you only want mobile, with no paperwork or contract
- Both use **Sunrise 5G** — excellent in cities, good in suburbs, less good in very rural the **network** areas
- Always compare on **comparis.ch** and **alao.ch** before signing
- If you live in a rural area or mountains — prefer Wingo (Swisscom network) which offers better coverage

Points to watch

-  Check Sunrise coverage at your address on sunrise.ch before signing up for Yallo or Swype
-  Swype is managed exclusively via the app — if you are not comfortable with apps, prefer Yallo or Wingo
-  Neither Yallo nor Swype have a customer phone number — everything via chat, email or the app
-  Beware of fake sites imitating Yallo or Swype — always go directly to yallo.ch or swype.ch

✓ Key takeaways

- Yallo and Swype = two Sunrise brands, same 5G/4G network.
- Yallo = full low-cost (mobile + internet + TV) with lifetime promotions.
- Swype = 100% app, mobile only, no paperwork or activation fees.
- Ideal for digitally independent people.
- Compare on comparis.ch and alao.ch — frequent promotions.

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🔴 Safety — Essential reminders



Never share your passwords or codes with anyone

Not by phone, not by email, not by SMS. Your bank, the police and operators will never ask for them.



Hidden number — do not answer

A hidden number deliberately conceals its identity. Hang up without hesitation.



Unknown number — avoid answering

Let it ring, wait for a voicemail, call back only if necessary. Never call back a 0900 number.



Fake police or fake banker — hang up and call 117

The real police and your bank will NEVER ask you to hand over money or your PIN by phone.

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